

**Pierce County Library System's Pierce County Library 2030:  
Review of Recommendations Community Meetings  
Summary of Comments  
July 31, 2009**

Following is a summary of comments from Pierce County Library System's open houses regarding Pierce County Library 2030. The Library conducted 16 open houses in May 2009 to share proposed improvements and get comments on recommendations for how Pierce County Library can best meet future community needs with services and buildings.

**Attendance at Meetings**

In all, 63 people participated in the evening community meetings:

Bonney Lake Library:	6
Buckley Library:	4
DuPont Library:	7
Eatonville Library:	4
Gig Harbor/Peninsula Library:	2
Graham Library:	1
Key Center Library:	4
Lakewood Library:	7
Milton/Edgewood Library:	4
Orting Library:	3
Parkland/Spanaway Library:	2
South Hill Library:	1
Steilacoom Library:	3
Summit Library:	8
Sumner Library:	6
Tillicum Library:	1

Most attendees were strong library customers and supporters.

### **Bonney Lake Library Comments**

- Considerable interest in flexible and easily available meeting room spaces for the future.
- Questioned the significant number of seats proposed for meeting rooms. Wanted kitchenettes in meeting rooms and to have easy access to media equipment (DVD players, projection devices, sound devices, etc.)
- Different zones for kids' use, etc.
- Liked the idea of the alternative methods to deliver services.
- Use technology to teach students how to use library services.
- Public reader board to publicize library services and activities from roadway.
- Distribute up-to-date information regularly to the public.
- Make microfilm/microfiche readers-printers available to the public
- Easy access to unique historical information and digitization of historical data stored in various libraries.
- Build a multi-use facility including veterans' memorial, a small pocket park, and a multi-story library (across the street from civic center site "b" on map presented).
- Build library closer to retail areas.
- Possible partnership with Historical Society or other groups/organizations.
- Large flexible display areas for use by community groups for longer-term temporary displays.

### **Buckley Library Comments**

- Some were not convinced that the significant space proposed for computers is needed.
- Wanted green buildings.
- Questioned why there isn't a library in Wilkeson.
- Questioned library services planned for Carbonado.
- Wanted a coffee shop.
- Liked idea of Netflix accounts for all cardholders. Questioned funds for DVDs and movies when they all will probably be downloadable by 2030.

### **DuPont Library Comments**

- Offer digital readers/Kindles for check out for use with downloadable material.
- Provide an alternative delivery service point at Patriot's Landing (assisted living facility).
- Public gardens contained in/next to future library sites, offering both access to and practical knowledge about gardening and sustainability
- Questioned the affect of an increasing trend toward downloading material, rather than purchasing hard copies, which need space in a library.
- Consider partnership in a Starbucks or Intel location.
- Like type of location and look of Puyallup Public Library.

### **Eatonville Library Comments**

- Projected population numbers seemed very low, especially when including the city and outlying service areas. Someone stated that the estimated population for the city in 2030 is 9,000.
- May be a resort going in nearby.
- Need more parking, which did not see represented on the projected map. Covered parking for seniors and families
- Designated zones in the library, quite, noisy.
- Need a much larger children's area. More visible children's areas for parents to keep an eye on their kids.
- More computers.
- Video phone needs its own room.
- Large and free public meeting room space.
- More outlets for electronics.
- More quick-use computer terminals.
- Current location in town is great and convenient.
- 11,000 square foot building will not be large enough; only sustainable for 5-10 years, not 20-30.
- Drive thru to drop off and pick up items on hold.
- Question possibility for a two-story building on current lot.
- Places to sit and read and use laptops.
- Wider aisles for wheelchairs; minimum ADA requirements do not allow for enough space.

### **Gig Harbor/Peninsula Library Comments**

- Pleased that library plans to stay in current area of town.
- One of the two participants stated that the current facility's size is fine and doesn't need to be bigger, but she did seem receptive to assessment and projections.

### **Graham Library Comments**

The one attendee is the President of Graham Friends group. Discussed how she can be an advocate for the library in the community.

### **Key Center Library Comments**

- Key Center should be a priority in the building phase over Gig Harbor/Peninsula Library.
- Liked current location.

### **Lakewood Library Comments**

- Questioned cost effectiveness of moving.
- Perhaps current location could be expanded.
- Questioned accuracy of population growth predictions. Someone stated that 61% of Lakewood is apartments/renters and wondered how this impacts population projections and tax base.
- Questioned including Ft. Lewis.
- The plan sounds progressive.
- Perhaps add viewing stations for DVDs.
- Would like better seating (small sofas) in the children's areas.

### **Milton/Edgewood Library Comments**

- Edgewood Meridian location is perfect.
- Keep the locations visible and in high-traffic areas. Library should be close to other amenities. Make the facilities easy to access, eliminate awkward entrances.
- Emphasize safety.
- Perhaps a two-story building to better utilize available space and co-locate offices and/or meeting rooms in upper stories.
- Like drop boxes/remote pick-up kiosks.
- Concern was on what the newly located library would be called, Edgewood/Milton or Milton/Edgewood, etc.
- The site proposed most preferred overall was the city-owned property in Edgewood on Meridian off 24<sup>th</sup> ST. E.

### **Orting Library Comments**

- Concern for area flooding and recommended consideration of a raised structure, such as an elevated one-story library with parking underneath.
- Keep library on the main road and a safe walk for pedestrians, primarily children from nearby schools.
- The proposed size-range for the new Orting Library exceeded expectations.
- Question changes to meeting room uses to be expanded for more than current uses.

### **Parkland/Spanaway Library Comments**

- Wanted continued and more promotion and publicity/marketing of library services and programs.
- Liked proposal for a new library in Fredrickson.

### **South Hill Library Comments**

The one attendee liked the proposal to expand the library and the concept of zoning for different activities.

### **Steilacoom Library Comments**

- Questioned whether a larger library would attract more people and increase usage.
- Overall thought the recommendations looked about right.
- Questioned whether adding library service to downtown Steilacoom was necessary.
- Liked current location.
- Liked the idea of additional meeting/conference rooms.
- Wanted a community bulletin board.

### **Summit Library Comments**

- Interested in downloading DVDs at kiosk stations and convenience/service stations.
- Create partnerships with Pierce County Parks and Recreation or other organizations.
- With more downloadable items it seems that less square footage would be necessary.
- Offer a Convenience Library – where you can do several errands/tasks at same place, e.g. place holds on items, recycle, etc.
- Add a convenience location at Processing and Administration Center for checking out materials and pick-up items on hold, etc.
- Visibility is really bad when exiting parking lot.
- Bookdrop with overhang.

### **Sumner Library Comments**

- Dividing of library into dedicated activity zones is important.
- Need more or better traffic control at current Sumner Library.
- Keep the trees on the library property. Add outdoor seating at back area of building.
- Possibly expand to include the empty health center next door.
- Perhaps use library space to create a mini performing arts center.
- QFC location would be a problem for pedestrian use. It's close to senior center, but far from downtown core.
- Red Apple might be a good location.
- Surprise Lake Center is where the people are and could make a good Milton Library location.
- More and better communication about current services. Outdoor reader boards would be great.

### **Tillicum Library Comments**

The one participant agreed with the recommendations about more seating, computers, spaces for various activities, and improved acoustics. She said that the Youth Center in Tillicum is close to being completed and that will give teens and latch-key kids a place to go after school.