











How will I know when my items are at the location I want to pick them up at?

When an item you requested arrives at the location you would like to pick it up at, you will receive notification by either email, phone or text, depending on which option you have chosen.

Another way to tell if your items are ready for you to schedule your pick-up is to log into your account on our website or the mobile app and check the status of your holds:

- If the status of the hold is **Held** then your item is ready of pickup at the location listed. You can schedule your pickup for this item but your other items may not be ready for pickup yet.
- If the status is **Shipped**, then your item is on the way to the location listed and should arrive within a few days.
- If the status is **Pending**, that means there is a copy available at one of our locations, but not necessarily the pickup location, that is in the process of being located on the shelves in order to be sent to fulfill your hold.
- If the status is **Active**, that means there is not currently a copy available to fulfill your hold. Check the Hold Position column to see what number you are in line.

Requests - additional note

	Title	Status	Hold Position	Pickup Library	Format
	Imaginary friend by Chbosky, Stephen, author.	Held (for 8 more days)		DuPont Library	 
	How do dinosaurs say I love you? by Yolen, Jane.	Shipped (today)		Eatonville Library	 
	Keto slow cooker & one-pot meals : over 100 simple & delicious, low-carb, paleo and primal recipes for weight loss and better health by Slajerova, Martina, author.	Pending (as of 12/4/2019)	1 of 1	DuPont Library	 
	The library book by Orlean, Susan, author, narrator.	Active (since 5/20/2019)	5 of 29	DuPont Library	