

2019 Projects

Community...engaging with residents:

- ▶ Engage residents in Sumner, Lakewood and Tillicum to learn their interest and readiness for potential new libraries.
- ▶ Talk with people throughout Pierce County to ensure Pierce County Libraries are welcoming spaces for all people.
- ▶ Refresh the Parkland/Spanaway Pierce County Library.
- ▶ Inspire families with Our Community Adventure, a civic engagement program for two to five year olds.
- ▶ Offer books and materials in detention centers.
- ▶ Expand Teen Volunteer League during summer.
- ▶ Grow business support for new businesses.



Strengthen core services

- ▶ Launch mobile app.
- ▶ Develop cloud platform strategy to more efficiently use computer systems.
- ▶ Advance cybersecurity strategy for safer staff and public computer use.
- ▶ Upgrade finance and human resources management system.
- ▶ Maintain and update library buildings.



Guiding Principles

We are creative, community-focused, and system strong. We pledge to:

- ▶ **Be true to our communities.** We listen and respond to what is important to you.
- ▶ **Innovate strategically.** We find inventive ways to serve you.
- ▶ **Provide access for all.** We serve everyone with the same degree of interest and respect.
- ▶ **Deliver convenience.** We make resources accessible and easy for you to use.
- ▶ **Play the right role.** We use our strengths as a library to get results and to support our community partners.
- ▶ **Be financially sustainable.** Thank you for trusting us to responsibly manage your public resources for today and tomorrow.

Approach



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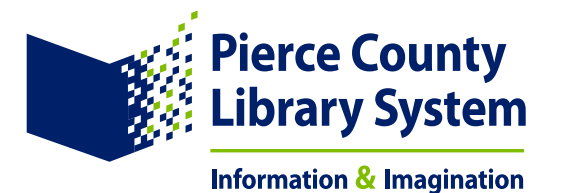


Your Library 2019

PIERCE COUNTY LIBRARY SYSTEM STRATEGIC PLAN

Your Library sparks success for Pierce County!

20 libraries • Hundreds of events and classes
 Helpful staff • 1.1 million books and materials...
 the possibilities are endless.



Core Services

These Core Services are the Pierce County Library System's commitment to you.



MATERIALS

Offer books and resources you want, need and value.



STAFF

Connects you to the right resource at the right time.



SPACES

Welcoming spaces for everyone in our community.



TECHNOLOGY

Meet your needs with today's technology.



PARTNERSHIPS

Collaborate with others to best serve you.



CLASSES & EVENTS

Provide skill-building classes and engaging events.



BUSINESS PROCESSES

Invest in sound and sustainable operations.

Focus Areas

Learning

Support for your growth and curiosity.

- ▶ Prepare pre-schoolers, babies and toddlers to learn, so they are ready for kindergarten.
- ▶ Partner with others to support school and career success.
- ▶ Strengthen your practical skills and knowledge, so you can navigate the real world and meet your goals.



Enjoyment

Help you enjoy your free time.

- ▶ Inspire imagination through an extensive and diverse selection of books, movies and other materials, so you discover outlets to offset the pressures of daily life and relax.
- ▶ Foster your love of reading.
- ▶ Create opportunities to discover new interests and pursue passions, so you live a balanced life and find joy.

Community

Connect and strengthen your communities.

- ▶ Partner with others to bring people together around shared interests and activities, so you are engaged in your thriving community and are optimistic about its future.
- ▶ Activate Pierce County communities with welcoming, inclusive civic buildings and online spaces.
- ▶ Connect you with information and community resources to help you navigate life's challenges, so you have a sense of belonging and embrace the diversity of your community.



2019 Projects

Following is an overview of some of the services the Library is focused on during 2019.

Learning...inspire lifelong learning:

- ▶ Increase student access to books and credible online resources.
- ▶ Conduct Life after High School workshops with adulting classes and college test prep.
- ▶ Open a Law Library at Lakewood Pierce County Library.
- ▶ Create one-stop shopping job resources in partnership with WorkSource.



Enjoyment...foster the love of reading:

- ▶ **Present A Year of Reading**
 - Pierce County READS, community one-book reading program.
 - Author events.
 - Personal reading shoppers with My Next Read, which matches your interests with books.



- E-newsletters with reading recommendations.
- Read to a Dog to build children's reading skills.

- ▶ **Update books, movies and other materials and offer more e-books, audiobooks and other materials online.**
 - As a top priority from the public, with some of the funding from the public's vote to restore the Library's full levy rate, the Library will offer more books, e-books, and in-library and online audiobooks.

