

Date: January 27, 2012  
To: Chairman Stephen Albers and members of the Board of Trustees  
From: Georgia Lomax, Deputy Director  
Subject: Partnership with JBLM Technical & Academic Resource Center

On January 26, 2012, Lakewood Branch Manager Kim Archer, Customer Experience Manager David Durante and I met with Connie Lee and Glo Mercer from JBLM's Army Community Education Services (ACES) to continue discussion of the educational needs of service members. PCLS already works with JBLM to support service members' building job skills and seeking employment.

JBLM's Technical & Academic Resource Center (TARC) supports the learning needs of the military. It is one of the services impacted by budget cuts, resulting in significantly reduced access to computers and the Internet for service members' training, career and educational needs. PCLS and ACES are partnering to ensure military members are aware of resources and services from both institutions, and to identify collaborative opportunities that help service members succeed in their educational and training needs.

We have identified a variety of ways PCLS might better support service members in their education and training, as well as in accessing specific military information online. Kim and David will work with staff to identify what we already offer, identify adjustments that might improve service to the military, and identify ways to minimize cost impact on service members. ACES will help us understand the needs of the service members as well as navigate within the military, and publicize our services to existing as well as incoming military members.

Since the reductions at TARC, the Library has seen an increase in use of the Library by military members. Kim reports that an additional benefit of the larger military presence in the Library is a reduction in undesirable behavior by some library visitors at times when men and women in uniform are in the Library.